

# Qtrac™ Media Specifications

## Guidelines for changing Qtrac Informational Media



Changing or updating Qtrac informational media is simple and easy. By following the simple step-by-step guidelines below, your Qtrac system can be updated in just a few minutes.

### Overview:

Qtrac informational media can be changed by simply inserting a USB drive with new media on it into the Qtrac main computer which is normally located on the back of the Qtrac LCD display (monitor).

The new media on the USB drive will override the existing informational media that was pre-configured on your Qtrac system and will start to play within seconds of inserting the new USB drive.

The new media will continue to play as long as the USB drive is inserted into the Qtrac computer. If the USB drive is removed, Qtrac will revert to playing the informational media that was originally programmed onto the Qtrac system.

### STEP 1: FORMATTING new media to play on the Qtrac system

Qtrac can play a still image slide show or a single video file between queuing messages, but it can't play both. Please decide whether you will be displaying still images or a single video file.

**STILL IMAGES:** Save as a JPEG or BMP and optimize to 60 using a software program that manipulates raster art such as Adobe Photoshop, ImageReady, or Fireworks. Use the following pixel dimensions for the corresponding displays:

- Qtrac standard 22" monitor: 1680 x 945
- 32" TV: 1360 x 692

**VIDEO:** Create a video at 800 x 407 pixels, saving it as a WMV file (Windows Media Video) with a bit rate of 2 mbps. If desired, you may also include an audio track in your video.

### STEP 2: NAMING new media to play on the Qtrac system

Qtrac requires specific names for media files in order to recognize and play the files.

#### STILL IMAGES (JPEG or BMP):

InfoDsp001.jpg or .bmp  
InfoDsp002.jpg or .bmp  
InfoDsp003.jpg or .bmp  
(as many as needed)

#### VIDEO (WMV):

Media0.wmv  
(Only 1 video file will be recognized)

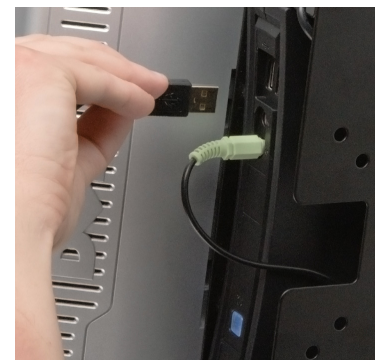
### STEP 3: COPYING new media to a USB drive

Once created and named properly, new informational media files are ready to be added to your Qtrac system.

- Copy your new files to a blank USB drive.
- Files need to be loose and not contained within any folders.

### STEP 4: INSERTING the USB drive into the Qtrac CPU

You are now ready to update your informational media. Just insert the USB drive into any of the available USB ports on the Qtrac computer, which is normally located on the back of the Qtrac LCD display (monitor). Qtrac should start playing the media immediately. To revert back to the originally programmed media, simply remove the USB drive from the system.



*Insert a USB drive into the Qtrac to immediately start playing new media.*

For technical assistance, please call our Qtrac Specialist at 1-888-528-4872.