

AIRLINE BAGGAGE SIZER LIMITED WARRANTY

GENERAL TERMS

All products manufactured by Lavi Industries are inspected before shipment. However, if any such product supplied hereunder is:

- a. Defective in material or workmanship upon receipt, or
- b. Failing to perform as specified within the product warranty period

Then such products shall be subject to the following warranty terms.

WHAT IS COVERED BY THIS WARRANTY?

Lavi Industries warrants that the Airline Baggage Sizer will be free from defects in materials and workmanship for two (2) years from the date of delivery or installation.

If a manufacturing defect is identified during this period, Lavi Industries, at its discretion, will repair or replace the defective component at no charge. When applicable, the manufacturer reserves the right to provide replacement parts for field installation rather than replacing the entire unit. This warranty applies only under normal use and service.

DECALS (Graphics and Labels)

Decals and graphics are covered only for manufacturing defects, including:

- Printing errors
- Defective materials
- Adhesion failure caused by a manufacturing issue

This warranty does not cover normal wear and tear, fading, scratches, peeling caused by use, cleaning chemicals or damage resulting from contact with luggage or equipment.

WHAT IS NOT COVERED BY THIS WARRANTY?

- a) Misuse or improper installation
- b) Extreme force or impact
- c) Luggage being pushed, thrown, or forced against the unit
- d) Excessive weight or structural stress
- e) Vandalism or accidents
- f) Unauthorized modifications

The baggage sizer is intended for normal passenger use and is not designed to withstand excessive physical force or abuse.

WARRANTY SERVICE

The buyer shall notify Lavi in writing within 30 days of the occurrence and Lavi shall, upon verification of Product Warranty eligibility, ship back the defective products without cost to Buyer, and repair or replace the defective products or at Lavi Industries' option, refund the purchase price. Lavi may require the issuance of a valid PO for the value of the replacement products.

Lavi will provide warranty service through either of the following options:

- a) Return-to-Factory Service: At Lavi's option, you will receive a prepaid waybill, so that you may ship your Lavi Product to a location in accordance with Lavi's instructions. Once service is complete, Lavi will return the Product at no-cost to you. Please note - to be eligible for this free service you must follow Lavi's instructions.
- b) Do-it-yourself (DIY) parts service: At Lavi's option, Lavi will send you replacement parts which allow you to service Lavi Product on your own.

Lavi is not responsible for any labor costs incurred relating to DIY parts service.

The following DIY process will apply:

1. Upon verification of the eligibility, Lavi will send you DIY replacement Parts with the appropriate Instructions for field repair/ replacement.
2. In case eligibility cannot be verified Lavi will require you to issue a valid PO for the value of the replacement parts, and will require you to return the defective parts. Lavi will Invoice you for these parts and cancel the invoice upon warranty eligibility. In the event it is determined that the damage is not covered by the warranty, Lavi reserves the right to charge a reasonable repair fee.

THE EXPRESS WARRANTIES SET FORTH HEREIN ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. LAVI HEREBY SPECIFICALLY DISCLAIMS ANY OTHER REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY WARRANTIES OF TITLE, NONINFRINGEMENT, QUIET ENJOYMENT, MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE.

HOW TO OBTAIN WARRANTY SERVICE

For items purchased directly from Lavi, call 877-275-5284 to obtain a Lavi Return Authorization Number (RA #). For products purchased through a Lavi dealer, contact your dealer for a Lavi RA number. A copy of the original Lavi invoice must be supplied to Lavi by fax or mail prior to the issuance of an RA Number.

- Pack the product carefully, and clearly label each box with the Lavi RA Number.
- Include a note with your name, street address, and telephone number, along with a brief description of the defect.
- Ship the packages pre-paid and insured for the full value to Lavi specified location.
- Be sure to save proof of shipping in case shipment is lost or damaged in transit.

LIMITATION OF LIABILITY

EXCEPT AS PROVIDED IN THIS WARRANTY AND TO THE MAXIMUM EXTENT PERMITTED BY LAW, LAVI IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY OF ITS PRODUCTS OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOSS OF USE; LOSS OF REVENUE; LOSS OF ACTUAL OR ANTICIPATED PROFITS (INCLUDING LOSS OF PROFITS ON CONTRACTS); LOSS OF THE USE OF MONEY; LOSS OF ANTICIPATED SAVINGS; LOSS OF BUSINESS; LOSS OF OPPORTUNITY; LOSS OF GOODWILL; LOSS OF REPUTATION; OR ANY INDIRECT OR CONSEQUENTIAL LOSS OR DAMAGE HOWSOEVER CAUSED INCLUDING THE REPLACEMENT OF EQUIPMENT AND PROPERTY.

LAVI DISCLAIMS ANY REPRESENTATION THAT IT WILL BE ABLE TO REPAIR ANY PRODUCT UNDER THIS WARRANTY OR REPLACE THE LAVI PRODUCT WITHOUT RISK OF LOSS.

LAVI'S LIABILITY FOR A REFUND OR ANY OTHER REMEDY HEREIN SHALL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

PRODUCT WARRANTY DISCLAIMER

The Limited Warranty will remain in effect only if the following conditions of use are met:

1. All Product replacement parts are authentic parts manufactured by Lavi. REPLACEMENT PARTS MANUFACTURED BY A SOURCE OTHER THAN LAVI will nullify any guarantee or warranty.
2. Accessories and attachments such as, but not limited to, sign holders, rails, panels, and merchandising panels used in conjunction with the Products must be manufactured by Lavi.

Should Customer elect not to comply with the above conditions (1, 2), then Lavi makes no warranties of any kind, or assumption of liability of any kind, either express or implied, including but not limited to warranties of merchantability, fitness for a particular purpose, or of no infringement of third party rights. Use of the Lavi Products by The Customer is at its own risk.