

Junior Help Desk Support Technician

Valencia, CA

Who We Are

Lavi Industries is the premier manufacturer of innovative architectural fixtures and software solutions for guiding people in commercial facilities. We are headquartered in Valencia, California with facilities in New York and sales offices throughout the US. We pride ourselves in our pursuit of excellence through the dedication and integrity of our people since 1979. We offer the right candidate an opportunity to excel in an entrepreneurial environment, as well as an attractive compensation package. Equal Opportunity Employer. **Come be a part of our team!**

Job Summary

We currently have an opening for a full time Junior Help Desk Support Technician for our innovative Qtrac™ queuing solutions. The Qtrac™ Help Desk Support Technician's duties at Lavi Industries are distilled in to three functions (with time allocation %): Technical Support internal and external (70%), Implementation Support (25%), and QA Testing/Documentation (5%).

Qualifications

- Deliver top quality customer service
- Build strong relationships with client team members, work successfully under pressure, maintain positive attitude, and meet client project deadlines in an efficient and professional manner
- Ability to speak and write clearly and accurately
- Knowledge of relevant software computer applications and equipment
- Multi-tasking capabilities
- College or technical degree preferred

Job Type: Full-time

Equal Opportunity Employer. To apply, send cover letter and resume to Jobs3@lavi.com

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