

Single Line Queuing. **EVOLVED.**

Decrease Wait Times. Increase Throughput.
Improve the Customer Experience.





Discover how electronic queuing can transform your business



DECREASE WAIT TIMES

Create a smooth customer flow that can reduce wait times up to 30%.



INCREASE THROUGHPUT

Increase your service rate by up to 33%, improving the overall service experience.



BOOST SALES

Increase sales with targeted advertising media on the digital display.

"Is extremely helpful during our high traffic sales day's."

—Skyler Fredrickson, Manager
Selkirk Ace Hardware, Oldtown, Idaho



Maximize profits with NeXtrac Merchandising Systems.

Combining NeXtrac in-queue merchandising fixtures with electronic queuing's powerful media capabilities such as advertising and promotions, can increase impulse sales at checkout by as much as 400%, as well as dramatically decrease perceived wait times up to 40%.

What is Lavi eQ?

Wireless technology that uses digital signage and station lights to streamline the way agents hail customers.

How It Works:

1. Audio and visual messaging instantly alerts the next customer in line
2. Alerts are triggered through wireless remote, POS transaction, or auto sensor
3. Auto-controlled station lights efficiently guide customers to an open service position



Key Features



Remote control buttons

A simple button push from the wireless remote triggers multiple events — a visual prompt such as an arrow or station number, an audio message, and a flashing station light.



CPU

Don't let the small size of the computer fool you. Its compact size hides powerful, state-of-art software that will help transform your queues and your customer's experience.



Qdrive

The "brains" of the system, the Qdrive, provide Z-Wave wireless communication between the controller, the buttons, and the station light controllers.



Wireless light controller

The Light Controller controls the flashing of the station light. Each station light can be controlled separately, allowing for lights that are farther away to flash for a longer period of time.



Station light

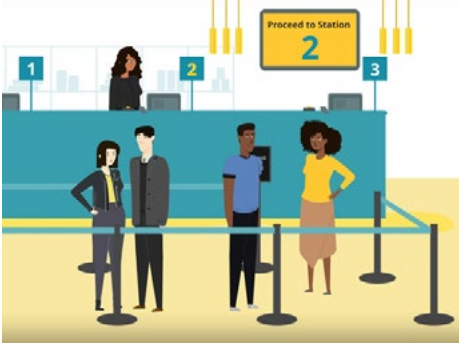
Station Lights add an important clue to available service points. We offer multiple styles, however Lavi Electronic Queuing can work with almost any existing station light.



TV

Use virtually any TV or computer display. We offer standard 22", 32", and 40" models with powerful, built-in audio.

Lavi eQ Resources



Its simplicity is its strength. Watch how.
Reliable wireless technology uses digital signage and station lights to streamline the way associates call customers for service. Simple. Scalable. Dependable.



Create a safer, more efficient checkout.
Electronic queuing and physical distancing solutions help Smart & Final create a safer checkout process.



Experience the power of a single line queue.
Your goal is to design a queue that will cut wait times and increase customer satisfaction. Often the choice is between a single line queue and a multiple line queue. Which is more efficient? This video breaks it down.

Scan to Watch the Video



Scan to Read Case Study



Scan to Watch the Video



Order Entry Form

#	PART NUMBER	DESCRIPTION	NET	QTY.	TOTAL
1	95-QT1003A	Computer Kit (Retailer provides TV or Soundbar)			
2	95-QT3005/SLC	Remote+Light Controller (only when Retailer uses current store lights)			
3	95-QT4413/SA	SATIN POST - DIFFUSER COVER 48" + Remote + Power adapters + power strip + Light Controller			
4	95-QT4401/SA	SATIN POST - ETCHED 48" + Remote + Power adapters + power strip + Light Controller			
5	95-QT4413/WB	BLACK POST - DIFFUSER COVER 48" + Remote + Power adapters + power strip + Light Controller			
6	95-QT4401/WB	BLACK POST - ETCHED 48" + Remote + Power adapters + power strip + Light Controller			
7	95-QTCF/CONFIG	Configuration Fee			
8	95-QT5542/PMD	USB Drive for Media Package			
9	95-QTCF/SC01	Service Contract, 1 Yr - Warranty 15% ONLY of the total Hardware Value			
10	95-QTCF/SC03	Service Contract, 3 Yrs - Warranty 36% ONLY of the total Hardware Value			
			ACCESSORIES TOTAL:		

* Prices do NOT include freight. Applicable sales tax will be charged in CA, FL, KS, KY, NC, NY, MD, and TX.

Store Number:

Name:

Phone:

Address:

City, State, Zip:

Email address:

Signature: _____

