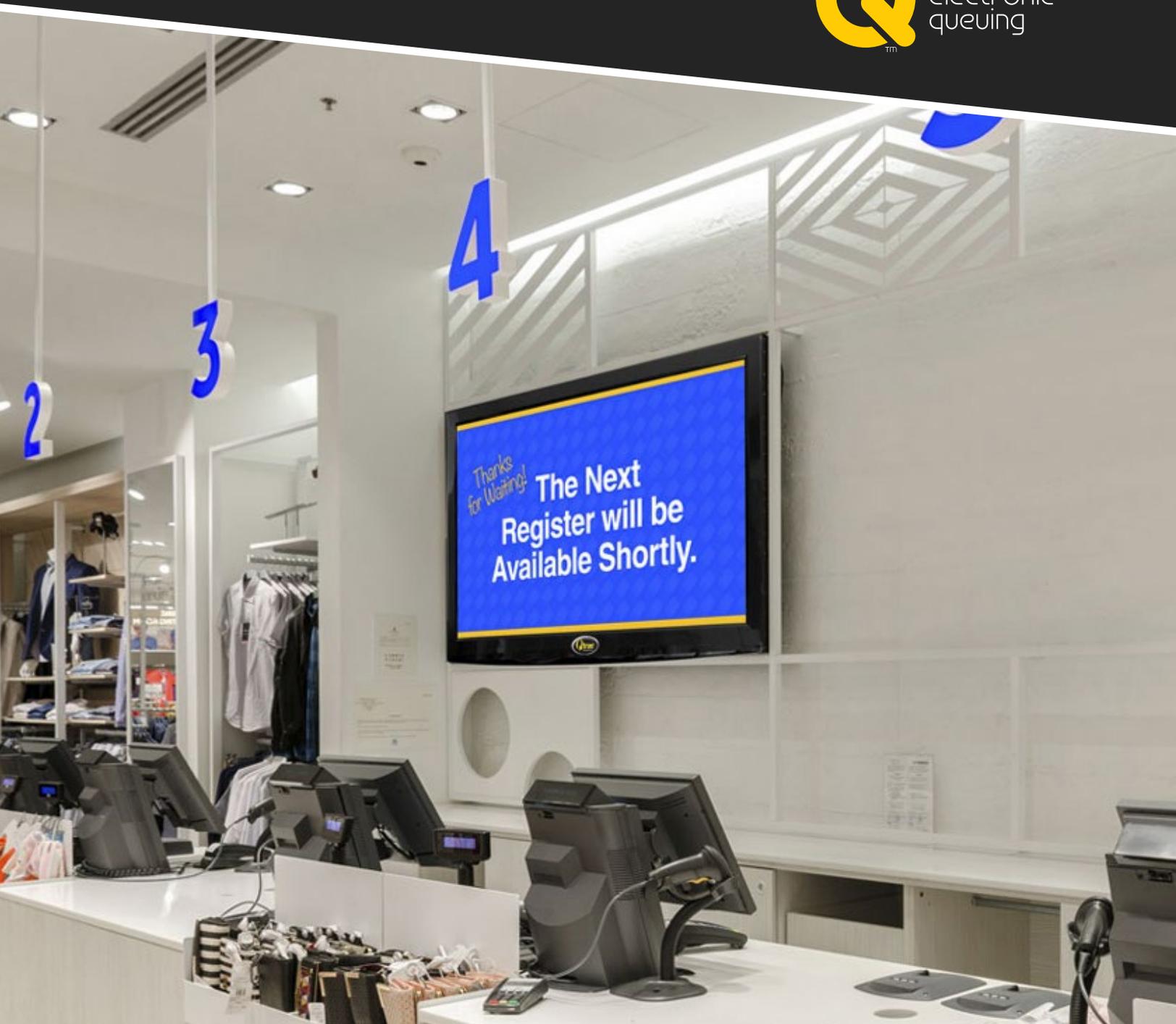


# Single Line Queuing. **EVOLVED.**

Decrease Wait Times. Increase Throughput.  
Improve the Customer Experience.





## Discover how electronic queuing can transform your business



### DECREASE WAIT TIMES

Create a smooth customer flow that can reduce wait times up to 30%.



### INCREASE THROUGHPUT

Increase your service rate by up to 33%, improving the overall service experience.



### BOOST SALES

Increase sales with targeted advertising media on the digital display.

*"Is extremely helpful during our high traffic sales day's."*

—Skyler Fredrickson, Manager  
Selkirk Ace Hardware, Oldtown, Idaho



### Maximize profits with NeXtrac Merchandising Systems.

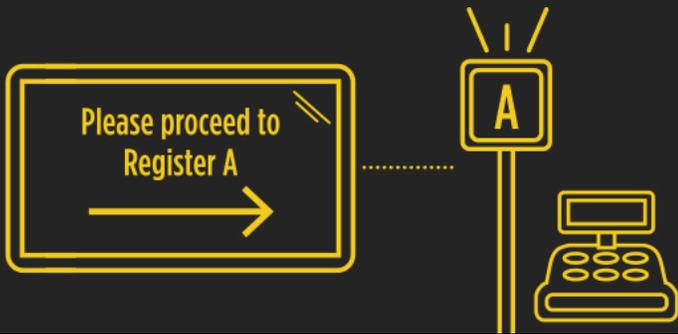
Combining NeXtrac in-queue merchandising fixtures with electronic queuing's powerful media capabilities such as advertising and promotions, can increase impulse sales at checkout by as much as 400%, as well as dramatically decrease perceived wait times up to 40%.

# What is Lavi Electronic Queuing?

Wireless technology that uses digital signage and station lights to streamline the way agents hail customers.

## How It Works:

1. Audio and visual messaging instantly alerts the next customer in line
2. Alerts are triggered through wireless remote, POS transaction, or auto sensor
3. Auto-controlled station lights efficiently guide customers to an open service position



## Key Features



### Remote control buttons

A simple button push from the wireless remote triggers multiple events — a visual prompt such as an arrow or station number, an audio message, and a flashing station light.



### CPU

Don't let the small size of the computer fool you. Its compact size hides powerful, state-of-art software that will help transform your queues and your customer's experience.



### Qdrive

The "brains" of the system, the Qdrive, provide Z-Wave wireless communication between the controller, the buttons, and the station light controllers.



### Wireless light controller

The Light Controller controls the flashing of the station light. Each station light can be controlled separately, allowing for lights that are farther away to flash for a longer period of time.



### Station light

Station Lights add an important clue to available service points. We offer multiple styles, however Lavi Electronic Queuing can work with almost any existing station light.



### TV

Use virtually any TV or computer display. We offer standard 22", 32", and 40" models with powerful, built-in audio.

# Lavi Electronic Queuing Resources



**Its simplicity is its strength. Watch how.**  
Reliable wireless technology uses digital signage and station lights to streamline the way associates call customers for service. Simple. Scalable. Dependable.



**Create a safer, more efficient checkout.**  
Electronic queuing and physical distancing solutions help Smart & Final create a safer checkout process.



**Experience the power of a single line queue.**  
Your goal is to design a queue that will cut wait times and increase customer satisfaction. Often the choice is between a single line queue and a multiple line queue. Which is more efficient? This video breaks it down.

Scan to Watch the Video



Scan to Read Case Study



Scan to Watch the Video



## Order Entry Form

#	PART NUMBER	DESCRIPTION	NET	QTY.	TOTAL
1	95-QT1003A	Computer Kit (Retailer provides TV or Soundbar)			
2	95-QT3005/SLC	Remote+Light Controller (only when Retailer uses current store lights)			
3	95-QT4413/SA	SATIN POST - DIFFUSER COVER 48" + Remote + Power adapters + power strip + Light Controller			
4	95-QT4401/SA	SATIN POST - ETCHED 48" + Remote + Power adapters + power strip + Light Controller			
5	95-QT4413/WB	BLACK POST - DIFFUSER COVER 48" + Remote + Power adapters + power strip + Light Controller			
6	95-QT4401/WB	BLACK POST - ETCHED 48" + Remote + Power adapters + power strip + Light Controller			
7	95-QTCF/CONFIG	Configuration Fee			
8	95-QT5542/PMD	USB Drive for Media Package			
9	95-QTCF/SC01	Service Contract, 1 Yr - Warranty 15% ONLY of the total Hardware Value			
10	95-QTCF/SC03	Service Contract, 3 Yrs - Warranty 36% ONLY of the total Hardware Value			
			<b>ACCESSORIES TOTAL:</b>		

\* Prices do NOT include freight. Applicable sales tax will be charged in CA, FL, KS, KY, NC, NY, MD, and TX.

Store Number:

Name:

Phone:

Address:

City, State, Zip:

Email address:

Signature: .....



lavi electronic queuing